

BCC AI Academy – Terms and Conditions of Booking

1. Introduction

These Terms and Conditions apply to all bookings for training courses offered through the **BCC AI Academy** (“we”, “us”, “our”), operated by the **British Chambers of Commerce**.
By submitting payment of the licence fee, the participant (“you”) agrees to these Terms and Conditions.

2. The Training Platform

2.1 Courses under the BCC AI Academy are delivered via the **Pair platform**, a self-guided virtual learning environment operated by **Inversity Limited, trading as Pair** (“Pair”).

2.2 We administer bookings and provide customer support, while **Pair is responsible for hosting, maintaining and delivering the online learning content**.

3. Bookings, Licences and Course Start

3.1 Bookings are confirmed once we receive a completed booking form and full payment.

3.2 Access to your course is provided through a **Pair licence**, which enables entry to the virtual learning platform and course materials.

3.3 **The course begins when your Pair licence is issued.**

3.4 **Once a Pair licence has been issued, no cancellations, refunds or transfers are permitted.**

3.5 All prices are quoted exclusive of VAT unless stated otherwise.

3.6 Joining instructions, including login details, will be issued once your licence has been activated.

4. Cancellations and Refunds

4.1 **Before licence issue:** You may cancel your booking and receive a full refund up to the point at which your Pair licence is issued.

4.2 **After licence issue:** As access to the course is immediate upon licence activation, **no cancellations, refunds, or substitutions** can be accepted once your licence has been issued.

4.3 **By BCC or Pair:** We reserve the right to postpone or withdraw access where necessary (for example, due to system maintenance or technical issues). In such cases, an alternative access period or refund will be offered. We are not liable for any related costs or consequential losses.

5. Platform Access and Use

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- 5.1 Access to the Pair platform is for the named participant only and must not be shared or transferred.
 - 5.2 Participants must comply with the Pair platform's acceptable use policy and respect intellectual property rights.
 - 5.3 Access may be withdrawn without refund if the platform is misused or these Terms are breached.
 - 5.4 Access to Pair platform is for 12 months from date of purchase.
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6. Intellectual Property

All course materials, software, and platform content remain the intellectual property of **Inversity Limited (trading as Pair)** or the **British Chambers of Commerce**. They are provided solely for personal or internal business use and must not be copied, reproduced, or distributed without prior written consent.

7. Liability

- 7.1 The British Chambers of Commerce acts as an administrative and promotional partner for Pair and is not responsible for the design, functionality, or accuracy of the training content.
 - 7.2 Our total liability to you, whether in contract, tort or otherwise, shall not exceed the total amount paid for the relevant course.
 - 7.3 We accept no responsibility for indirect, incidental, or consequential loss.
 - 7.4 Nothing in these Terms limits or excludes liability for death or personal injury caused by negligence, or any other liability that cannot be lawfully limited.
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8. Data Protection

Your personal data will be used to process your booking and shared securely with **Inversity Limited (trading as Pair)** for the purpose of providing platform access and course administration. Both organisations comply with **UK GDPR** and relevant data protection laws. Our privacy policy is available at www.britishchambers.org.uk/privacy.

9. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of **England and Wales**. Any disputes shall be subject to the exclusive jurisdiction of the **English courts**.



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